



**BENSHAW**  
Applied Motor Controls

eBOOK



"Where do I start?"  
What you need to know to select the  
ideal soft start solution

*Rapid | Rugged | Global*

## Selecting the ideal solution

*We get lots of questions regarding how to select and implement the best soft start solution. In this eBook we've compiled the answers to a number of the most common topics to help you make the most of soft start in your application.*

# "Where do I start?" | What you need to know to select the ideal soft start solution

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## Soft starter model selection

There are several steps involved in selecting the soft starter model most appropriate for your installation. Bypass type, the motor connection method, start duty and operating conditions must all be considered.

### BYPASSED OR NON-BYPASSED?

While soft starters operate full time to control and protect the motor, the soft starter power section may be bypassed when the motor is in run mode.

The advantages of bypassing the soft starter while in run mode are:

- Greater operating efficiency (>99.5%)
- Reduced heat in the enclosure (eliminates the need for enclosure ventilation)

Many soft starters include an internal bypass contactor. Those that don't can be bypassed externally if desired. In this case, the FLC rating of the soft starter will be increased because the power circuit is not operating during the run mode and is thus cooler at the beginning of the next start.

### DECIDE HOW THE MOTOR WILL BE CONNECTED

Soft starters are typically connected in In-line configuration (also called 3 wire connection). However, many soft starters also allow connection in the Inside Delta configuration (also called 6 wire connection). A 6 wire connection places the soft starter SCRs in series with each motor winding. This means that the soft starter carries only phase current - not line current - and allows the starter to control a motor larger than its normal full load current rating.

When using inside delta connection a main contactor or shunt trip MCCB must also be used to disconnect the motor and soft starter from the supply in the event of a trip.

Inside delta connection:

- Simplifies replacement of wye/delta starters because existing cabling can be used
- May reduce installation cost. Soft starter cost will be reduced but there are additional cabling and contactor costs. The cost equation must be considered on an individual basis.

Only motors that allow each end of all three motor windings to be connected separately can be controlled using the inside delta method.

## **DETERMINE THE START DUTY AND OPERATING CONDITIONS**

Some machines such as centrifugal pumps are easy to start and require lower starting current. Others such as rock crushers require higher starting currents. Consider the machine you are starting and determine the required level of start duty. Soft start suppliers can advise on duty selection. Please contact us if you would like assistance to determine the appropriate start duty for your application.

Next consider the operating conditions including starts per hour, ambient temperature and altitude.

Consult the soft start catalog or brochure and select the ratings table that reflects how the soft starter will be installed and operated. Select a soft start model with a FLA rating greater than or equal to the motor FLA at the appropriate application duty.

# System design

The following topics are all important considerations when designing a system to ensure maximum efficiency and reliability.

## BYPASS CONTACTORS

Bypass contactors bridge out a soft starter's SCRs when the motor is running at full speed. This eliminates heat dissipation from the SCRs during run state.

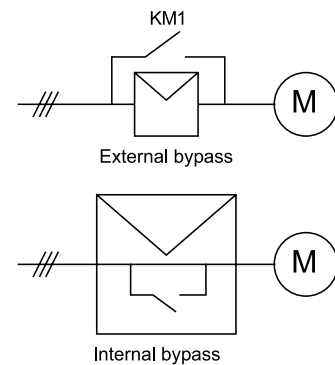
Some soft starters include built-in bypass contactors, others require an external bypass contactor.

Bypass contactors:

- allow soft starters to be installed in sealed enclosures
- eliminate the cost of forced-air cabinet ventilation
- save energy by eliminating SCR losses during run

Bypass contactors should be AC1 rated for the motor FLC. The AC1 rating is adequate because the bypass contactor does not carry start current or switch fault current.

AC3 rated contactors may be used for external bypass, allowing for emergency / line-start operation.



## MAIN CONTACTORS

Soft starters can be installed with or without a main contactor.

A main contactor:

- may be required to meet local electrical regulations
- provides physical isolation when the starter is not in use and in the event of a soft starter trip

Even in the off state SCRs do not offer a high degree of isolation due to leakage through the SCR and protection networks.

- protects the soft starter SCRs from severe overvoltage situations (eg lightning strikes)

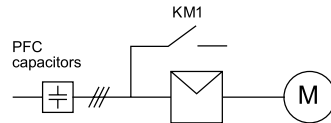
SCRs are most susceptible to overvoltage damage when in the off state. A main contactor disconnects the SCRs from the supply when the motor is not running, preventing possible damage.

**Main contactors should be AC3 rated for the motor FLC.**

## POWER FACTOR CORRECTION

Individual power factor correction capacitors can be used with soft starters, provided they are installed on the input side of the soft starter and switched in using a dedicated contactor when the motor is running at full speed. The contactor should be AC3 rated for the motor full load current. A soft starter status relay can be used to control the contactor.

Connecting power factor correction capacitors to the output of a soft starter will cause equipment failure due to severe overvoltage. This overvoltage is created by resonance between the inductance of the motor and the power factor capacitance.



PFC capacitors can be sized using the following formula:

$$\text{kVA (Cap)} = \sqrt{3} \times V_{\text{line}} \times 0.8 \times \text{motor no load current}$$

## WHAT IS THE MAXIMUM LENGTH OF CABLE RUN BETWEEN A SOFT STARTER AND THE MOTOR?

The maximum distance between the starter and motor is determined by the voltage drop and the cable capacitance.

Voltage drop at the motor terminals must not exceed the limit specified in local electrical regulations when the motor is running fully loaded. Cabling should be sized accordingly.

Cable capacitance can be a factor for cable runs that are longer than 500 metres. Consult the soft starter manufacturer for advice - you will need to provide details about mains voltage, mains frequency and the soft starter model.

## HOW DO I SELECT CABLE WHEN INSTALLING A SOFT STARTER?

Cable selection criteria vary according to the nature of the circuit and the location of the soft starter within the circuit.

Supply cable rating

> nominal fuse/MCCB rating

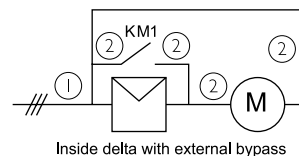
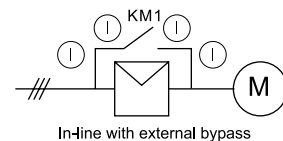
> motor FLC x 1.2

Inside delta motor circuit cable rating

> motor FLC x 0.7

**Note: Cable current ratings may need to be derated to account for installation factors (including grouping, ambient temperature and single or parallel cabling).**

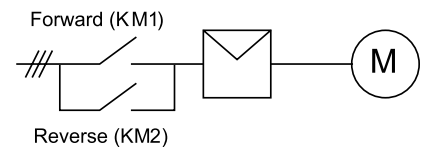
**Always follow the local electrical code.**



# Advanced soft starter applications

## CAN SOFT STARTERS REVERSE THE MOTOR DIRECTION?

On their own, soft starters cannot run motors in reverse direction at full speed. However, forward and reverse operation can be achieved by using a forward and reverse contactor arrangement.



Some soft starters also provide a jog function that runs the motor at slow speed in either forward or reverse, without a reversing contactor. However, reverse operation is limited to short periods at a fixed slow speed.

## CAN SOFT STARTERS CONTROL AN ALREADY ROTATING MOTOR (FLYING LOAD)?

Yes, soft starters can start motors that are already rotating. In general, the faster the motor is rotating in the forward direction, the shorter the start time will be.

If the motor is rotating in the reverse direction, it will be slowed to a standstill and then accelerate forwards. Allow for the extended start time when rating the soft starter.

No special wiring or soft starter setup is required.

## CAN SLIP-RING (WOUND ROTOR) MOTORS BE STARTED WITH A SOFT STARTER?

Yes, provided that the torque available from the motor under the new configuration is sufficient to accelerate the load. This may be difficult to determine and a trial may be required.

Soft starting is not suitable for applications where:

- the slip-ring motor was installed to deliver speed control
- the load requires extreme start torque



To develop starting torque, some resistance must remain in the rotor circuit during motor starting. This resistance must be bridged out using a contactor (AC2 rated for rotor current) once the motor is running close to full speed.

$$R \text{ (per phase)} = 0.2 \times (V_R / \sqrt{3} \times I_R)$$

Rotor resistance (R) can be sized using the following formula:

$$\text{Power (per phase)} = (0.2 \times \text{motor kW}) / 3$$

Where  $V_R$  = open circuit rotor voltage, and  $I_R$  = full load rotor current



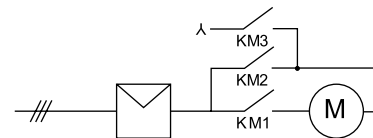
## HOW DO TWO-SPEED MOTORS WORK AND CAN I USE A SOFT STARTER TO CONTROL THEM?

Soft starters can be applied to the two most common types of two-speed motors. In both cases, separate motor protection must be provided for low and high speed operation.

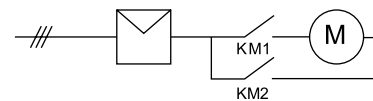
Dahlander motors are special purpose motors often applied to two-speed compressor or fan applications. The motor windings are externally configured using contactors for high speed (dual star) and low speed (delta) operation.

Dual-winding motors have two separate pole configurations (eg 4 pole / 8 pole) on a common shaft. Each pole configuration (speed) is selected using an external AC3 rated contactor.

PAM (pole amplitude modulated) motors alter the speed by effectively changing the stator frequency using external winding configuration. Soft starters are not suitable for use with this type of two-speed motor.



KM1, KM3 = High speed  
KM2 = Low speed

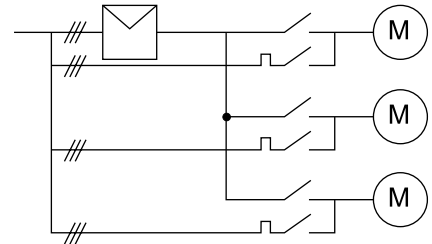


## CAN ONE SOFT STARTER CONTROL MULTIPLE MOTORS SEPARATELY FOR SEQUENTIAL STARTING?

Yes, one soft starter can control two motors in sequence. However, the control and wiring is complex and expensive and any savings in soft starter cost is often outweighed by additional component and labor costs.

In order to use a soft starter in a sequential starting situation:

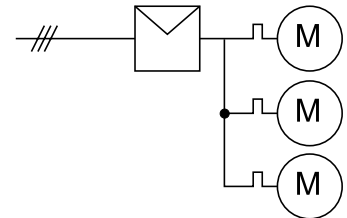
- each motor must have a separate main contactor, bypass contactor and overload protection
- the soft starter must be suitably rated for the total start duty



## CAN ONE SOFT STARTER CONTROL MULTIPLE MOTORS FOR PARALLEL STARTING?

Yes. The circuit configuration and soft starter selection depends on the application.

1. Each motor must have its own overload protection.
2. If the motors are the same size and are mechanically coupled, a soft starter with a constant current start profile can be used.
3. If the motors are different sizes and / or the loads are not mechanically interlocked, a soft starter with a timed voltage ramp (TVR) start profile should be used.
4. The combined motor FLAs must not exceed the soft starter FLA.



# General tech tips (Appendix)

## TYPICAL MOTOR FLCS

If you don't have accurate information on your motor's start current characteristics, the table below can help you estimate the likely full load current for a particular motor size. This information can help when choosing a soft starter, but will not provide an optimised solution because the characteristics of different motors can vary considerably.

HP	CURRENT RATING AT DIFFERENT VOLTAGES				
	208 V	230 V	460 V	575 V	690 V
5	16.7	15.2	7.6	6.1	4
7.5	24.2	22	11	9	6
10	30.8	28	14	11	8
15	46.2	42	21	17	11
20	59.4	54	27	22	15
25	74.8	68	34	27	19
30	88	80	40	32	23
40	114	104	52	41	31
50	143	130	65	52	38
60	169	154	77	62	46
75	211	192	96	77	57
100	273	248	124	99	76
125	343	312	156	125	95
150	396	360	180	144	115
200	528	480	240	192	153
250	663	604	302	242	191
300	796	722	361	289	229
350	929	828	414	336	267
400	1062	954	477	382	305
450	1194	1030	515	412	344
500	1327	1180	590	472	382
600	1592	1440	720	576	458
700	1858	1680	840	672	535
800	2123	1920	960	768	611
900	2388	2160	1080	864	687
1000	2654	2400	1200	960	764
1100	2919	2640	1320	1056	840
1200	3185	2880	1440	1152	916
1300	3450	3120	1560	1248	993
1400	3715	3360	1680	1344	1069
1500	3981	3600	1800	1440	1146
1600	4247	3840	1920	1536	1222
1700	4512	4080	2040	1632	1298
1800	4777	4320	2160	1728	1375

## IP RATINGS

IEC 60529 specifies ingress protection ratings for enclosures. These ratings describe the level of protection against dust and liquids entering the enclosure.

IP ratings consist of two numbers. The first number describes the protection against solid objects and the second number describes the level of protection against entry of liquids.

IP	SOLIDS	LIQUIDS
0	No protection	No protection
1	Protected against solid objects greater than 50 mm (i.e. accidental touching by hand)	Protected against vertically falling drops of water (i.e. condensation)
2	Protected against solid objects greater than 12 mm (i.e. fingers)	Protected against direct sprays of water up to 15° from vertical
3	Protected against solid objects greater than 2.5 mm (i.e. tools or wires)	Protected against sprays of water up to 60° from vertical
4	Protected against solid objects greater than 1 mm (i.e. tools and small wires).	Limited protection against water sprayed from all directions (limited ingress permitted).
5	Limited protection against dust (some ingress but no harmful deposit).	Limited protection against low pressure jets of water from all directions (limited ingress permitted).
6	Complete protection against dust.	Protected against strong jets of water (limited ingress permitted).
7		Protected against the effects of immersion in water between 15 cm and 100 cm.

## NEMA RATINGS

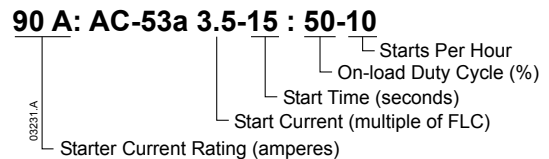
NEMA 250 is a standard that addresses many aspects of enclosure design and performance.

NEMA	PROTECTION AGAINST SOLID OBJECTS	APPROX IP EQUIVALENT
1	Indoor, protection from contact	IP23
2	Indoor, limited protection from dirt and water	IP30
3	Outdoor, some protection from rain, sleet, windblown dust and ice	IP64
3R	Outdoor, some protection from rain, sleet and ice	IP32
4	Indoor or outdoor, some protection from windblown dust, rain, splashing water, hose-directed water and ice	IP66
4X	Indoor or outdoor, some protection from corrosion, windblown dust, rain, splashing water, hose-directed water and ice	IP66
6	Indoor or outdoor, some protection from ice, hose-directed water, entry of water when submerged at limited depth	IP67
12	Indoor, protection from dust, falling dirt and dripping non-corrosive liquids	IP55
13	Indoor, protection from dust, spraying water, oil and non-corrosive liquids	IP65

## AC53 UTILIZATION CODES

### AC53A Utilization Code

The AC53a Utilization Code defines the current rating and standard operating conditions for a non-bypassed soft starter.

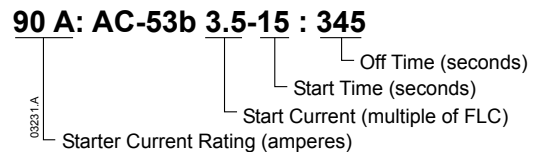


The soft starter's current rating determines the maximum motor size it can be used with. The soft starter's rating depends on the number of starts per hour, the length and current level of the start, and the percentage of the operating cycle that the soft starter will be running (passing current).

The soft starter's current rating is only valid when used within the conditions specified in the AC53a code - the soft starter may have a higher or lower current rating in different operating conditions.

### AC53B Utilization Code

The AC53b Utilization Code defines the current rating and standard operating conditions for a bypassed soft starter (internally bypassed, or installed with an external bypass contactor).



The soft starter's current rating determines the maximum motor size it can be used with. The soft starter's rating depends on the number of starts per hour, the length and current level of the start, and the amount of time the soft starter will be off (not passing current) between starts.

The soft starter's current rating is only valid when used in the conditions specified in the AC53b code - the soft starter may have a higher or lower current rating in different operating conditions.

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